

Lonnie S. Jones

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Information system analyst with more than 7+ years of professional experience with multiple areas of development including QA, design, engineering, and project management. Possess a B.S. in Business - I.T. management with an emphasis on web development project management. Looking to leverage my knowledge and experience into a role as IS Manager.

Relevant Professional Experience

MOD SUPER FAST PIZZA LLC, BELLEVUE, WA

Information Systems Analyst, December 2013 – May 2016

- Analyze, research, and propose software products and vendors
- Integrate prior systems data and automate reports
- Automate install process for new laptops, create hard drive image, and integrate with systems management products
- Administrate several systems Azure, Office 365, organizational networks, and websites
- Develop enterprise websites with LAMP stack and WordPress CMS
- Train three analysts during a period of company expansion to ensure detail and adherence to company policy
- Negotiate pricing to save the organization more than \$50,000
- Provide chat, text, and phone support to customers, corporate office, and stores.

ArenaNet, Bellevue, WA

Quality Assurance Tester, April 2013 – September 2013

- Manual testing in an Agile environment
- Analyze reported exploits and event triggers for stability
- Provide bug documentation and reproduction steps
- Provide suggestions to designers and programmers for solutions

CONSULTANT, CLARKSTON, WA

Software Engineering Consultant, January 2007 – December 2012

- Regularly communicate with clients from diverse backgrounds
- Translate business needs into functional software tools
- Create design documents to determine functionality, scope, complexity, and other aspects of the deliverable
- Provide documentation and training to the client for products
- Create wireframes, designs, GUIs, and UX for products using Adobe Master Suite
- Manage internal and external teams to ensure dynamic, stable, scalable, and secure products
- Provide documentation and training to the client for completed products
- Perform QA automated and manual testing
- Plan, configure, and implement disaster recovery, malware prevention, and security

Education

WESTERN GOVERNORS UNIVERSITY, SALT LAKE CITY, UT, 2014 – 2016

- Masters of Science – Information Technology Management
- *Certificate of Excellence in Advanced Networking for systems design, management, and security*
- *Certificate of Excellence in Capstone Project for innovative designs*

WESTERN GOVERNORS UNIVERSITY, SALT LAKE CITY, UT, 2010 – 2013

- Bachelor of Science – Information Technology Management

LEWIS CLARK STATE COLLEGE, LEWISTON, ID, 2004 – 2007

- Computer Science major
- Mathematics Minor

Relevant Certifications

CompTia Project+

MCSD: Windows Store Apps with HTML5

MCITP: Enterprise Desktop Support Technician on Windows 7

MTA: Networking

CIW Foundations Associate